



CARING. COMMITTED. CLEAN.

OUR PROMISE TO YOU:

Dear Valued Guests,

Here at The Lexington, we've stepped up precautionary measures to prevent the spread of the Novel Coronavirus (COVID-19) with a plan that exceeds the recommendations of the CDC. We've outlined our detailed plan below:

HOUSEKEEPING STAFF

- Our housekeeping team has been extensively trained on proper sanitation protocols
- Our housekeeping staff is supplied with gloves and masks
- All gloves are changed between each cleaning

GUEST ROOMS & SUITES

- All guest room touch points, including upholstery, is sanitized prior to your arrival.
- We use a 3-step process to clean each room while using hospital grade sanitization chemicals.
- As always, we wash towels, sheets, blankets, duvets, mattress pads and robes before each guest checks into their room/suite. These items are washed in industrial strength machines utilizing proper chemicals and hot water to disinfect.
- Upon completion, we are utilizing a hospital grade disinfectant that is sprayed on all surfaces in the guest room – this is allowed to dry and is not wiped off, creating a 2nd layer of protection (please note, this may cause the appearance of a film on some of the surfaces in the room).

HOUSEKEEPING SERVICE DURING YOUR STAY

- Our standard daily stayover cleaning service is available upon request.
- We ask that guests are not present during the requested cleaning service.
- Should you not request stayover service, but need clean towels or amenities, please contact guest services and fresh towels and amenities will be delivered to your door in a sealed bag for your protection.
- We will be collecting waste throughout the day. Please place any waste in the trash bag provided and place it outside of your room. Please notify guest services, so that it can be removed in a prompt manner.

LOBBIES & COMMON AREAS

- Throughout the hotel, all common spaces, door handles, elevators, and high touch areas are cleaned and sanitized multiple times a day by housekeeping staff.
- Some services and amenities have been suspended for the safety and protection of our guests and team. We appreciate your understanding and cooperation during this uncertain time.

Should you have any questions or feedback, please ask to speak to a member of management and we will be happy to assist you. Thank you for the confidence you have placed in our hotel.

With Hospitality,
The Lexington Hotel Team